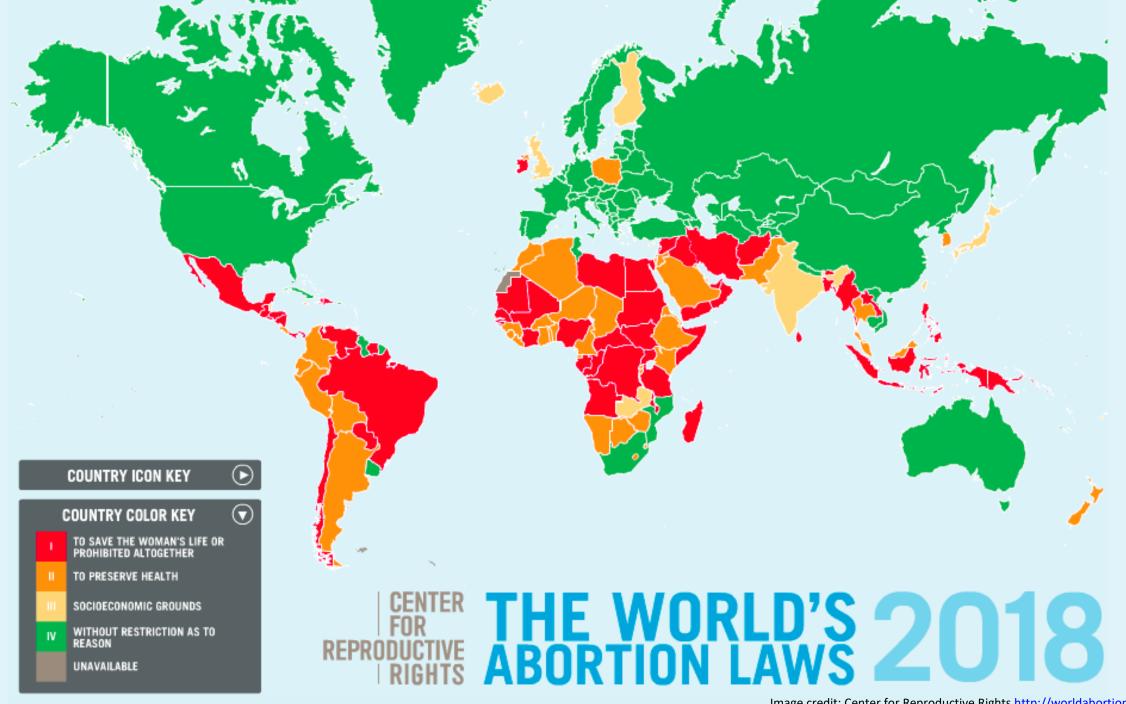


Increasing access to information about abortion: A user-centered approach to developing smartphone apps in Indonesia, the United States, and Mexico









Defining the end-user

Needs assessment

Design and development

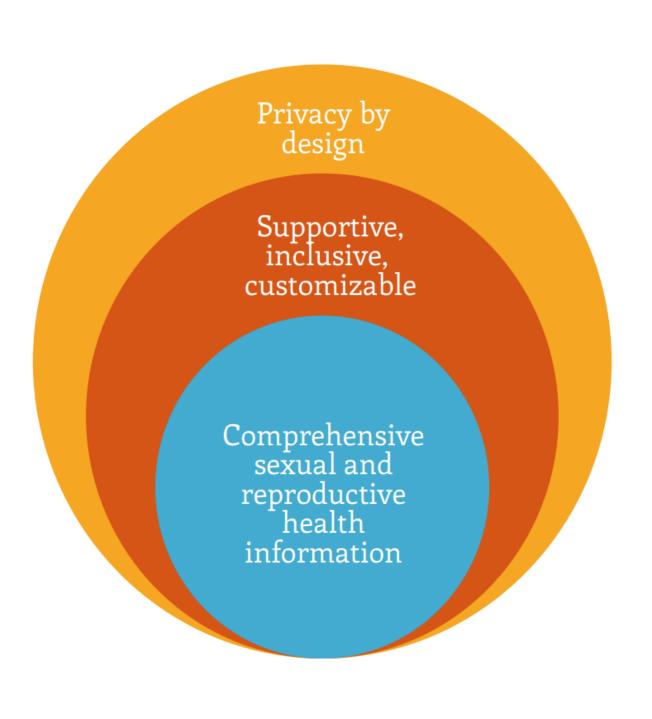
Evaluation

Defining the

Needs assessment

Design and development

Evaluation





Supportive, inclusive, customizable

Comprehensive sexual and reproductive health information

No single app currently on the market contains information about abortion *and* comprehensive SRH

Current reproductive health apps make assumptions about who the users are and/or why they are using the app Privacy by design

Supportive, inclusive, customizable

Comprehensive sexual and reproductive health information

No single app currently on the market contains information about abortion *and* comprehensive SRH

Users want an interface that is customizable, and feels both inclusive and supportive

Current reproductive health apps make assumptions about who the users are and/or why they are using the app Privacy and security were some of the most important issues raised by participants

Privacy by design

Supportive, inclusive, customizable

Comprehensive sexual and reproductive health information

No single app currently on the market contains information about abortion *and* comprehensive SRH

Users want an interface that is customizable, and feels both inclusive and supportive

Current reproductive health apps make assumptions about who the users are and/or why they are using the app

Privacy and Security

"I think that people open your phone and it's evident that you don't want an app that says 'abortion' on it, so I think on the outside it would be useful for it to look like a calendar or like a calculator that only you know that if you open that App it will be about abortion, no one is going to open it, nobody wants to open the calculator in your phone, I think that would be very useful, for the icon not to be an obvious one."

(Guanajuato, Mexico)



Privacy and Security

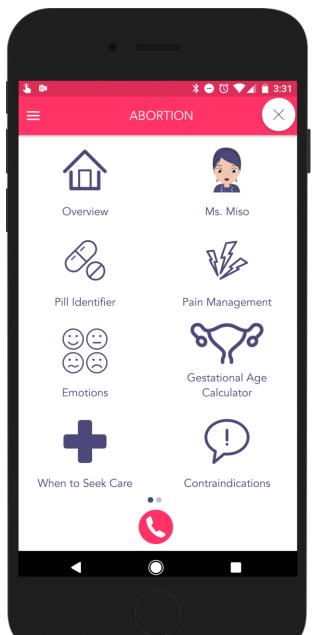
"I think that people open your phone and it's evident that you don't want an app that says 'abortion' on it, so I think on the outside it would be useful for it to look like a calendar or like a calculator that only you know that if you open that App it will be about abortion, no one is going to open it, nobody wants to open the calculator in your phone, I think that would be very useful, for the icon not to be an obvious one."

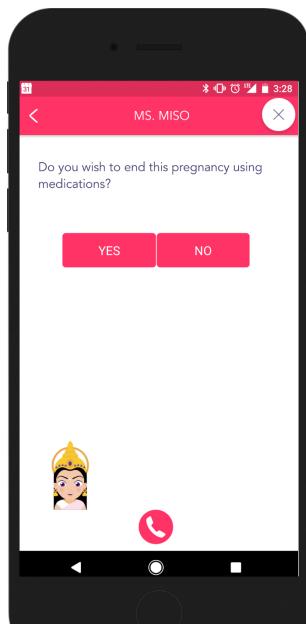
(Guanajuato, Mexico)

Users wanted:

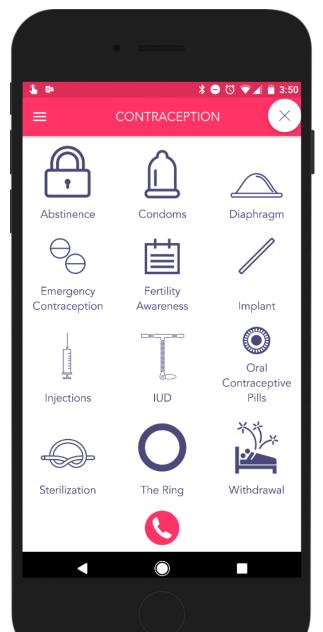
- Discrete or personalized notifications
- Pin or password protected access
- Discrete icons
- Hidden private information
- Data security
- Quick exit buttons
- Limited collection of personal data



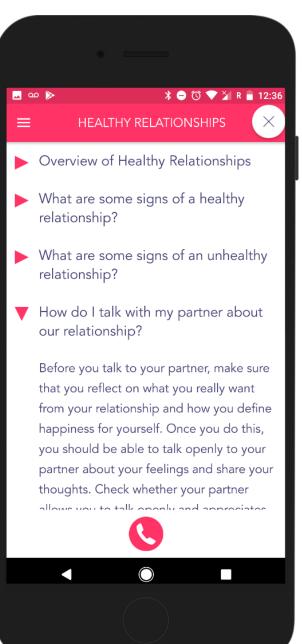


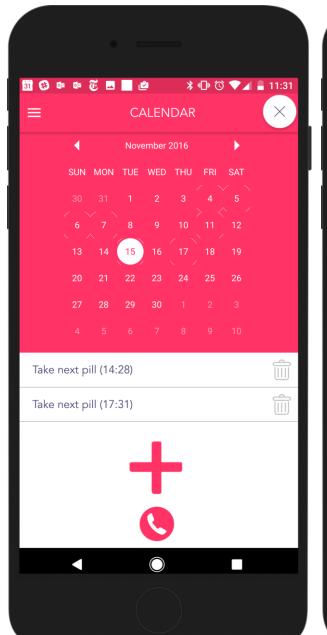


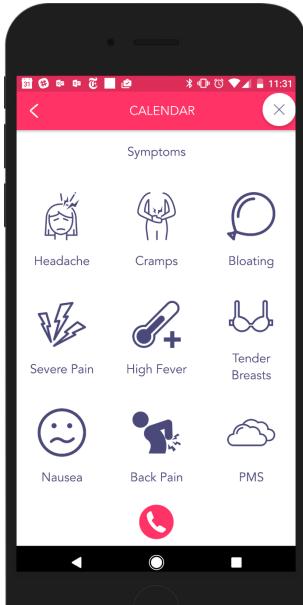


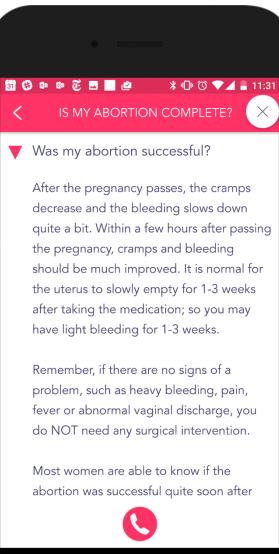












9:41



''II ∻ **■**

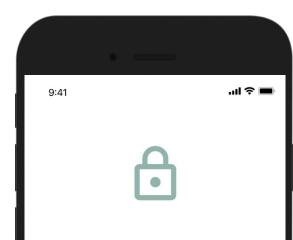
We don't store any of your data outside your device, that's why there's no profile, phone number or email linked to you. So please remember you PIN code if you set one up!

In case someone makes you go into Euki app, press 0 0 0 0 insead of your PIN. It will display a false screen.

All privacy settings can be customized! Just go to "Privacy" in the bottom navigation!

OK, got it





We don't store any of your data outside your device, that's why there's no profile, phone number or email linked to you. So please remember you PIN code if you set one up!

In case someone makes you go into Euki app, press 0 0 0 0 insead of your PIN. It will display a false screen.

All privacy settings can be customized! Just go to "Privacy" in the bottom navigation!

OK, got it

000





